

Three Valleys Water Trust  
FREEPOST RSBB-LESH-AGEL  
PO Box 42 Peterborough  
PE3 8XH

## HOW TO APPLY

All applications must be on our standard form. Proof of income, relevant bills and evidence of any special circumstances such as disability etc must be sent with the application form.

Forms are available:

- By writing to The Three Valleys Water Trust, Freepost RSBB-LESH-AGEL, PO Box 42, Peterborough PE3 8XH or completing and sending the attached tear-off request form (please note stamp not required)
- By visiting [www.3valleyswatertrust.org.uk](http://www.3valleyswatertrust.org.uk) and either downloading or submitting the application form online
- By leaving a clear answer phone message on 01733 421060, our application form request line
- By requesting a copy by emailing [tvwt@charisgrants.com](mailto:tvwt@charisgrants.com)

Copies of forms are also available at local advice centres such as Citizens Advice Bureaux. They may be able to help you complete your application.

The Three Valleys Water Trust is managed by Charis Grants Ltd. For information visit [www.charisgrants.com](http://www.charisgrants.com)

**THREE VALLEYS  
WATER TRUST**

The Three Valleys Water Trust is an independent charitable trust. Visit us at [www.3valleyswatertrust.org.uk](http://www.3valleyswatertrust.org.uk)  
Registered charity no. 1128398

# NEED HELP WITH YOUR WATER BILLS?



The Three Valleys Water Trust offers grants to individuals and families to clear water and sewerage debt.

## WHAT IS THE THREE VALLEYS WATER TRUST?

The Three Valleys Water Trust is a registered charity funded by Three Valleys Water, offering financial assistance to clear water and sewerage debt.

The Trust is independent of its donor company and is governed by a Board of Trustees.

The Trust aims to improve the quality of people's lives by helping reduce the burden of debt, giving them the opportunity to start again and manage future bills.

## WHO CAN APPLY FOR A GRANT?

To be able to apply, you must live within the regions supplied by Three Valleys Water.

## WHAT CAN I APPLY FOR?

The Trust can help people by giving grants to:

- ♥ Clear water and sewerage debt (Three Valleys Water customers only).
- ♥ Help with other essential household bills or costs (anyone living within the regions supplied by Three Valleys Water.) These are called Further Assistance Payments (FAPs).

## HOW IS A GRANT MADE?

- ♥ Grants to cover water and/or sewerage bills are paid on behalf of successful applicants direct to Three Valleys Water.
- ♥ Cheques for other items (FAPs) are made payable to the supplier and can only be used for that purpose.
- ♥ You do not have to repay the money at any time.

## WHAT ITEMS WILL THE TRUST NOT GIVE GRANTS FOR?

We regret that the Trust cannot help with the following:

- ♥ Fines for criminal offences
- ♥ Educational or training needs
- ♥ Debts to local or central government (tax or National Insurance)
- ♥ Medical equipment, aids and adaptations
- ♥ Holidays
- ♥ Business debts
- ♥ Catalogues, credit cards or personal loans
- ♥ Overpayment of benefits

## CAN I APPLY TO THE TRUST MORE THAN ONCE?

- ♥ If successful, applicants cannot re-apply to the Trust for two years.
- ♥ If the Trust is not able to help, an application can be made again after a period of six months.

## DO YOU NEED HELP AND ADVICE IN COMPLETING YOUR APPLICATION FORM?

If you need help or advice in completing the application form, please contact a local money advice centre such as a Citizens Advice Bureau.

Please send an application form to:

Name

Address

Post Code