



EDF ENERGY TRUST

PO Box 42

Peterborough

PE3 8XH

Business Reply
Licence Number
RLXG-RBYJ-USXE

WHO CAN APPLY FOR A GRANT?

To apply for a grant to reduce or clear electricity and/or gas debts you must be a customer of EDF Energy including the brands formerly known as London Energy, SWEB Energy and Seeboard Energy.

WHAT CAN I APPLY FOR?

Grants are available to pay electricity and/or gas debts to EDF Energy including the brands formerly known as London Energy, SWEB Energy and Seeboard Energy. In extreme difficulties, the Trust can also help to reduce or clear other essential household bills and costs. These are called Further Assistance Payments (FAPs). You can apply for a Further Assistance Payment if you are not the person who receives the bill but you live in domestic premises supplied with electricity or gas by one of the EDF Energy brands.

HOW TO APPLY

All applications must be on our standard form. Proof of income, evidence of disability etc and all relevant bills must be sent with the application form.

Forms are available:

- by completing and sending the attached tear-off request form
- by leaving a clear answerphone message on 01733 421060
- by sending an e-mail to edfet@charisgrants.com
- from the website at www.edfenergytrust.org.uk
- you can also apply online through the website

Copies of the forms are also available at local advice centres, such as the Citizens Advice Bureau, and some of these advice centres will be able to help with your application. EDF Energy Trust is managed by Charis Grants Ltd. For information visit www.charisgrants.com

The EDF Energy Trust is a registered charity: No 1099446

ELECTRICITY AND GAS BILLS A PROBLEM?

make a fresh start



EDF ENERGY TRUST

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WHAT IS THE EDF ENERGY TRUST?

The EDF Energy Trust is a registered charity that makes grants to reduce or clear electricity and / or gas debts to domestic customers of EDF Energy including the brands formerly known as:

- London Energy
- SWEB Energy
- Seeboard Energy

Governed by the trustees, The Trust is completely separate from its donor Company. It is funded solely by EDF Energy.

HOW CAN THE TRUST MAKE A DIFFERENCE?

The Trust has been set up primarily to offer assistance to individuals and families who are struggling to pay their electricity and gas bills. In certain cases help may also be available for other essential household bills or costs. It aims to make a long term difference to a person's situation through offering a fresh start so they can meet future commitments.

Many of the applicants to The EDF Energy Trust have fallen into a debt spiral as a result of unemployment, ill health or relationship breakdown and having sought help from advice agencies such as the Citizens Advice Bureau are seeking to rebuild their lives.

HOW IS A GRANT PAID?

Grants to cover electricity and/or gas debts are paid direct to the company on the applicant's behalf. Cheques for other items are made payable to the supplier and can only be used for that purpose. They are not loans and do not have to be paid back.

ARE THERE THINGS I CAN'T GET HELP WITH?

We regret that the Trust cannot help with the following items:

- Fines for criminal offences
- Educational or training needs
- Debts to central government (e.g. tax or National Insurance)
- Medical equipment, aids and adaptations
- Holidays
- Business debts
- Catalogues, credit cards or personal loans
- Overpayments of benefits

CAN I APPLY TO THE TRUST MORE THAN ONCE?

If a grant is made, applicants cannot reapply to the Trust for a period of two years. If the Trust does not award a grant, they can apply again after a period of six months.

Please see the back of this leaflet for:

WHO CAN APPLY FOR A GRANT?

WHAT CAN I APPLY FOR?

HOW TO APPLY

EDF Energy Trust is an independent charitable trust. Visit us at www.edfenergytrust.org.uk

EDF ENERGY TRUST

Please send me an application form

Name.....

Address.....

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Postcode.....

Telephone.....

Email.....