

STRUGGLING  
WITH YOUR  
WATER BILLS?

anglianwater  
assistancefund

The Anglian Water Assistance  
Fund offers grants to  
individuals and families to clear  
water and sewerage debt.

## HOW TO APPLY

All applications must be on our standard form (copies of forms are accepted). Proof of income, relevant bills and evidence of any special circumstances such as disability etc must be sent with the application form.

Forms are available:

- By writing to The Anglian Water Assistance Fund, PO Box 42, Peterborough PE3 8XH or completing and sending the attached tear-off request form
- By visiting [www.anglianwater.co.uk/awaf](http://www.anglianwater.co.uk/awaf) and either downloading or submitting the application form online
- By leaving a clear answer phone message on 01733 421060, our application form request line
- By requesting a copy by emailing [awaf@charisgrants.com](mailto:awaf@charisgrants.com)

Copies of forms are also available at local advice centres such as Citizens Advice Bureaux. They may be able to help you complete your application.

The Anglian Water Assistance Fund is managed by Charis Grants Ltd, a company with extensive knowledge and understanding of debt issues. For more information visit [www.charisgrants.com](http://www.charisgrants.com)

The Anglian Water Assistance Fund is supported by Anglian Water. Visit us at [www.anglianwater.co.uk/awaf](http://www.anglianwater.co.uk/awaf)

The Anglian Water Assistance Fund  
PO Box 42  
Peterborough  
PE3 8XH

## WHAT IS THE ANGLIAN WATER ASSISTANCE FUND?

The Anglian Water Assistance Fund has been set up from donations by Anglian Water Services, offering financial assistance to clear water and sewerage debt. Charis Grants administer the Fund on behalf of Anglian Water.

The Fund aims to improve the quality of people's lives by helping reduce the burden of water debt, giving them the opportunity to start again and manage future bills.

## WHO CAN APPLY FOR A GRANT?

To be able to apply, you must be a current customer of Anglian Water or Hartlepool Water.

## WHAT CAN I APPLY FOR?

The Fund can help people by giving grants to clear water and sewerage debt.

## HOW IS A GRANT MADE?

Grants are awarded on a provisional award basis, whereby applicants must demonstrate over a six-month period that they are taking steps to achieve financial stability and to meet current and future water bills.

At the end of the six-month period, the application will be reviewed and if the award has been confirmed, the grant to cover water and/or sewerage debt will be paid on behalf of successful applicants direct to Anglian Water or Hartlepool Water.

If successful, you do not have to repay this award at any time.

## CAN I APPLY TO THE FUND MORE THAN ONCE?

- If successful, applicants cannot re-apply to the Fund for two years. This also applies to individuals who have previously applied to the Anglian Water Trust Fund.
- If the Fund is not able to help, an application can be made again after a period of six months. Again this applies to any individuals who have previously applied to the Anglian Water Trust Fund.

## DO YOU NEED HELP AND ADVICE IN COMPLETING YOUR APPLICATION FORM?

If you need help or advice in completing the application form, please contact a local money advice centre such as a Citizens Advice Bureau.

Please send an application form to:

Name

Address

Post Code